Quality of Service (QoS) - DiffServ

Our Story So Far

- QoS = attaining some sort of reliable performance from the network
- Max-Min Fairness as concept for allocating capacity across a set of flows
- Weighted Fair Queuing as way to attain Max-Min Fairness
- Token Bucket as way to describe bounds on burstiness of a flow’s packet’s arriving at a queue
- Integrated Services (IntServ) as means by which flows can
  - Describe burstiness using Token Bucket descriptors
  - Set up soft-state reservations end-to-end
  - Entails admission control decision
    - Answer could be “no, you don’t get it”

Problems with IntServ

- Scalability: per-flow state & classification
  - Aggregation/encapsulation techniques can help
  - Can overprovision big links, per-flow ok on small links
  - Scalability can be fixed - but no second chance
- Economic arrangements:
  - Need sophisticated settlements between ISPs
  - Contemporary settlements are primitive
    - Unidirectional, or barter
- User charging mechanisms: need QoS pricing
  - On a fine-grained basis

Differentiated Services (DiffServ)

- Give some traffic better treatment than other
  - Application requirements: interactive vs. bulk transfer
  - Economic arrangements: first-class versus coach
- What kind of better service could you give?
  - Fewer drops
  - Lower delay
  - Lower delay variation (jitter)
- How to know which packets get better service?
  - Bits in packet header
- Deals with traffic in aggregate
  - Provides weaker services
  - But much more scalable

DiffServ Architecture

- Ingress routers - entrance to a DiffServ domain
  - Police or shape traffic
  - Set Differentiated Service Code Point (DSCP) in IP header
- Core routers
  - Implement Per Hop Behavior (PHB) for each DSCP
  - Process packets based on DSCP

Differentiated Service (DS) Field

- DS field encodes Per-Hop Behavior (PHB)
  - E.g., Expedited Forwarding (all packets receive minimal delay & loss)
  - E.g., Assured Forwarding (packets marked with low/high drop probabilities)
### Comparison to Best-Effort & Intserv

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<th>Best-Effort</th>
<th>Diffserv</th>
<th>Intserv</th>
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<td><strong>Service</strong></td>
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<tr>
<td>Connectivity</td>
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<td>Per aggregate isolation</td>
<td>Per flow isolation</td>
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<td>No isolation</td>
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<td><strong>Service scope</strong></td>
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<td><strong>Complexity</strong></td>
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<td>Long term setup</td>
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<td><strong>Scalability</strong></td>
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<td>Highly scalable (nodes maintain only routing state)</td>
<td>Scalable (edge routers maintain per aggregate state; core routers per class state)</td>
<td>Not scalable (each router maintains per flow state)</td>
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### Discussion: Limited QoS Deployment

- End-to-end QoS across multiple providers/domains is **not** available today
- Issue #1: complexity of payment
  - Requires payment system among multiple parties
    - And agreement on what constitutes service
  - DiffServ tries to structure this as series of **bilateral** agreements ...
    - But lessens likelihood of end-to-end service
  - Architecture includes notion of “Bandwidth Broker” for end-to-end provisioning
    - Solid design has **proved elusive**
  - Need infrastructure for metering/billing end user

### Limited QoS Deployment, con’t

- Issue #2: prevalence of overprovisioning
  - Within a large ISP, links tend to have plenty of headroom
  - Inter-ISP links are **not** over provisioned, however
- Is overprovisioning enough?
  - If so, is this only because access links are slow?
  - What about Korea, Japan, and other countries with fast access links?
  - Disconnect: ISPs overprovision, users get bad service
- Key difference: intra-ISP vs. general end-to-end

### Summary

- **Basic mechanism for achieving better-than-best-effort performance: scheduling**
  - Multiple queues allow priority service
  - Fair queuing provides isolation between flows
- But: still need end-to-end mechanisms
  - Reservations & admission control
  - Descriptions of bursty traffic: **token buckets**
- IntServ provides per-flow performance guarantees
  - But lacks **scalability**
- DiffServ provides per-**aggregate** tiers of relative perf.
  - Scalable, but not as powerful
- **Neither** is generally available end-to-end today
- ISPs manipulating what services receive what performance raises issues of: **network neutrality**