



The Essential Ingredients for Relevant Research: In Priority Order!

- (1) People
- (2) Innovation (Science & Engineering)
- (3) Relevant Application Context



QUESTION (1) Is Your Product or Service a Vitamin Tablet or a Painkiller?

- Painkillers are essential, they command a high margin, and are usually addictive!
- Vitamin tablets are optional...
- How and why is your painkiller more effective than your competitors?
- "Build it, and they won't come" David Ladd
- "Great companies take what we do today and do it better" Clayton Christiensen—Are you preaching a new religion?

FIVE QUESTIONS FROM A VENTURE CAPITALIST

MAYFIELD Venture Capital with Impact™

QUESTION (2) What does a Day in the Life of Your Customer Look Like?

- ✓ Do you know who will use your product or service?
- How much time will they spend with it?
- What other products or services do they use?
- What do they do from 8:00 a.m. until 6:00 p.m.?
- Do you know how they think?
- ✓ Who has the purchasing authority? How are budgets established? How is a purchasing decision made?

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QUESTION (3) Who are Your Competitors?

- Obvious question, but......
- Are they giants who are likely to trample you?
- Do they want to work with you? Can you use the 'Aikido Tactic'?
- y Is your success based on others' failure?
- Are there three other groups just like you—all starting or about to start companies?
- Be sure to assume your competitors are smart and are also a generation ahead of where they are today!

FIVE QUESTIONS FROM A VENTURE CAPITALIST MAYFIELD Venture Capital with Impact™ QUESTION (4) How Far Will This MoneyTake You? ✓ How much total money will you need? ✓ If you are successful, this is the most expensive money you will ever raise! ✓ The better the team and the further along you are in proving the market, the cheaper the money.







A View from the Trenches

- What is your personal goal—to maximize your impact on the world or to make a lot of money? ...Or both?
- √ The first money you take is very expensive!
 - ✓ Stay in the research environment as long as you can
 - Think hard about your financing strategy and plan for contingencies!
- Sometimes it is better *not* to use Venture Capital to finance your venture!
 - Corporate partners
 - Bootstrapped from seed
- Improve the efficiency of your sales channel—make one or two highly respected customers very successful
- If appropriate for your product or service, work with international standards bodies to create an advantage

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QUESTION (5) Do You Have a CEO?

- What will your role be?
- ∨ Who else do you need to make the plan successful?
- Share equity—done right, it will make the pie bigger
- ▼ The CEO really is the most important person in a start-up

Technology and the Social Enterprise

- ▼ The future business is mostly about Social Enterprises
- Return-on-capital-invested, not simply profit
- Sustainable products and services
- Meeting critical global needs
- Empowering the global poor

